

We are so glad you have decided to sign up for our electronic reminder system!

Here are the few simple steps it takes to get started

Need help? Call the clinic!

Our staff will set you up over the phone in a matter of minutes.

250-782-5616

1 Click the Manage your appointments button on Dcvet homepage



2 Click the New to Practice button to set up your online account

If you already have an online account, [skip to step 7](#)

Dawson Creek Veterinary Clinic Rapport
Dawson Creek BC enhancing engagement

Welcome to your Pet Portal and new Self Scheduling System
Please select one of the following options:
New Online User



Click here

New to the practice

Already visited the practice

3 Create your account: enter your phone number and the name of one of your pets.

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Account Creation

In order to create your online account, we need to identify your existing record in our database. We will try to locate your record using your phone or email and pet name

Please enter your phone number or email address

Please enter one of your pet name

4 Fill in your information

Dawson Creek Veterinary Clir Dawson Creek BC

You are a new client

Tell us briefly who you are:

Title

First Name

Last Name

Address

City

Province

Postal Code

How can we contact you:

Email

Or Mobile Phone

(*) By entering your phone number or email and pressing 'Next Step >>' you accept the Text Message Terms and Conditions

5 Confirm your information

Is That You?

We found a record matching the main information you provided.

To avoid record duplication please confirm by choosing one of the options below

| | |
|--------------|-----------------|
| Title | |
| First Name | Test |
| Last Name | Client |
| Address | 1** 4*** * |
| City | Dawson Creek |
| State | BC |
| Zip | V1G 3C8 |
| Email | [redacted] .com |
| Mobile Phone | [redacted] |

◀ Start Over

Yes, This Is Me >>

No, This is NOT Me >>

6 Create your password

Test , Welcome To Your New Portal

Please create your own password

so you will be able to return easily to your portal.

Test Client
1** 4***
Dawson Creek, BC V1G 3C8

If you are not this person [Click Here](#)

Create your own password

Confirm your password

◀ Back

Next Step >>

238-116 Avenue

Welcome To Your Pet Portal

The screenshot shows a user profile with the following details: Customer Id 1341118, Name Test Client, Address 123 45st Dawson Creek BC V1G 3C8, and Contact information including a phone number and email address (the email is redacted). A 'Preferences' button is highlighted with a red box and an arrow pointing to the text 'Preferences' below. The interface also features sections for 'Upcoming Reminders' (No future reminders found), 'Upcoming Appointments' (No appointments found), and 'Your Pets' with a 'Book Appointment' button.

7 Click preferences to select your choice of reminder system — phone call, text or email.

Start here if you already have an online account!

Preferences

8 Select your preferred reminder—email, phone or text. You can select more than one item!

Please make sure that POSTCARD is NOT selected—this helps us eliminate expensive postcard mailouts!

A word about Pet Reminders: these are not appointments. They are notifications that remind you to make an appointment for things like annual check ups, dental cleaning, vaccinations and more. Now you can log into our Pet Portal and schedule your own appointments!

| | Appointment Reminders | Pet Reminders | Practice Personal Messages | Marketing |
|----------|--------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------------|
| EMAIL | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept |
| TEXT | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept |
| PHONE | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input type="checkbox"/> Accept |
| POSTCARD | <input type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept | <input checked="" type="checkbox"/> Accept |

Preferred Email: hello [redacted] ng.com ✓ Change/Opt-Out

Preferred Text-Message Phone: (7 [redacted]) ✓ Change/Opt-Out

Preferred Voice Phone: (760) 330-9264 Edit

Save Cancel

Save your preferences.

You will receive a confirmation text or email to ensure you would like to participate in this awesome service.

That's it, you did it!